

# TIPS & INFORMATION

## GUEST RELATIONS

Please visit Guest Relations located east of Spaceship Earth for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para hóspedes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。

## PARK RULES

To provide a comfortable, safe and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or [disneyworld.com/parkrules](http://disneyworld.com/parkrules).



### DISNEY WILD ABOUT SAFETY® TIPS

As Timon and Pumbaa would say, "Be aware, it's a jungle out there!" Download the Disney Wild About Safety mobile app or visit [disneywildaboutsafety.com](http://disneywildaboutsafety.com) for more safety tips and fun games.



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

**LEAVING THE PARK?** All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to the **Epcot® parking lot**, take a Parking Tram located outside the front of the Park.
- To get to **Magic Kingdom® Park**, take a Monorail to the Transportation and Ticket Center and then a Monorail or Ferryboat to the Park.
- To get to **Disney's Animal Kingdom® Theme Park**, take a Bus located outside the front of the Park.
- To get to **Disney's Hollywood Studios®**, walk or take a FriendShip Boat from International Gateway, or take a Bus located outside the front of the Park.
- To get to **Disney Springs™** between the hours of 4:00pm-11:00pm, take a Bus located outside the front of the Park. At all other times, take a Bus to any **Disney Resort** hotel, and then another Bus to **Disney Springs**.
- To get to **Disney's Yacht & Beach Club Resorts, Disney's BoardWalk Inn and Villas** or the **Walt Disney World Swan and Dolphin Hotels**, walk or take a FriendShip Boat from International Gateway.
- To get to all other **Disney Resort hotels**, take a Bus located outside the front of the Park.

Ask us about staying at a **Disney Resort** hotel tonight. Call 407-WDISNEY (934-7639).



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You can also visit [MyDisneyExperience.com](http://MyDisneyExperience.com) on your mobile browser. Wi-Fi is available in most areas.

\*App includes products for purchase. Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parent's permission first. \*\*In-app ticket purchases not available to residents of all countries. \*\*Valid Theme Park admission and online registration required. Disney FastPass+ attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited.

**DISCOVER VACATIONS YOU NEVER OUTGROW.**

**Disney Vacation Club**

Look for the Disney Vacation Club icon on your map.

**Payment Options**

Walt Disney World® Resort accepts Disney Visa® Cards, Disney Rewards® Redemption Card, Disney Gift Card, Visa®, MasterCard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

English

# GUIDEMAP

# Epcot

**EPICOT INTERNATIONAL FLOWER and GARDEN FESTIVAL** EST. 1994

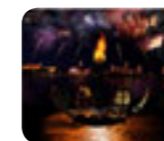
**• FRESH EPCOT •**

**MARCH 1 – MAY 29, 2017**

Download **My Disney Experience** from an app store to access real-time Park information and step-by-step walking directions. Or visit [MyDisneyExperience.com](http://MyDisneyExperience.com) on your mobile browser.

Follow @WDWToday and Tweet with us! #FreshEpcot

# Discover the Wonder!



### IllumiNations: Reflections of Earth FP+

Presented by Siemens The World Showcase Promenade comes

alive nightly with the brilliance and splendor of music, lights, lasers, water fountains and custom pyrotechnics in our signature nighttime spectacular, *IllumiNations: Reflections of Earth*. See *Times Guide*.

### SHOPPING

Embark on an international shopping spree! Shop the World Showcase pavilions and you will discover authentic goods representing cultures around the globe – from delicate fragrances in France to handmade ornaments in Germany. You can also download the Shop Disney Parks mobile app to search for and purchase authentic *Walt Disney World®* Resort merchandise.

### Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to The Gift Stop near the main Park entrance or to World Traveler at International Gateway and pick them up as you exit the Park. Please allow three hours for delivery. If you prefer, have your purchases delivered directly to your *Disney Resort* hotel. See a *Merchandise Cast Member* for more details.

### DINING

**Dining Reservations** Table-Service restaurants book quickly, so please make reservations through the *My Disney Experience* app, at [disneyworld.com/dine](http://disneyworld.com/dine), by calling 407-WDW-DINE (939-3463), or for additional assistance by visiting any Guest Relations location. *Most reservations must be canceled at least one day prior to the date of your reservation or a per person cancellation charge will be incurred (policies and charges vary by location; please confirm before finalizing your reservation).*

### Mickey Check

Look for the Mickey Check on menus throughout the *Walt Disney World* Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit [disneymickeycheck.com](http://disneymickeycheck.com).

For special dietary needs, please see a Restaurant Cast Member upon arrival.



### Don't Forget Your Times Guide

Information on the Garden Rocks Concert Series, entertainment, operating hours and even character appearances!

**Festival Exclusives** Check out the Festival legend inside this map to help locate Topiaries, Play Gardens, Outdoor Kitchens and Festival Merchandise!



### Pick up a Passport to plan your day exploring the Festival!

The *Epcot* International Flower & Garden Festival Passport has information on activities for families, menus for Outdoor Kitchens and Festival Merchandise.

### UPCOMING EVENTS

**EPICOT INTERNATIONAL FOOD & WINE FESTIVAL**  
August 31 November 13, 2017

**HOLIDAYS AROUND THE WORLD**  
November 24 December 30, 2017



**MARCH 1 – MAY 29, 2017**

### CORPORATE SPONSORS

- Glidden
- GoGo squeeZ Applesauce
- Joffrey's Coffee & Tea Company
- Simply Beverages
- Smucker's
- Twinnings of London

### SIGNATURE SPONSORS

- Landscape Structures, Inc.
- Rain Bird Corporation



### Park reminders

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically.

### FESTIVAL PARTICIPANTS

- Adventures by Disney
- American Seed Trade Association
- Audubon Florida
- Badia Spices
- Bonsai Societies of Florida
- Bright View Landscape Maintenance, Inc.
- Cherry Lake Tree Farm
- Commercial Companies, Inc.
- Crown Maple
- Crunch Pak
- Dora Landscaping Company
- EcoProducts
- Enviro Tree Service
- Florida Federation of Garden Clubs, Inc.
- Florida Nursery, Growers and Landscape Association
- ForeverLawn, Inc.
- Fresh from Florida
- LegacyScapes
- Melissa's Produce
- National Watermelon Promotion Board
- National Wildlife Federation
- The Nature Conservancy
- Quality Turf
- Scott's Zellwood Gourmet Sweet Corn
- University of Florida IFAS/Extension
- Visionscape Landscaping Solutions

