

## TIPS & INFORMATION

### GUEST RELATIONS

Please visit Guest Relations located near *DisneyQuest*® Indoor Interactive Theme Park or at *Disney Springs*™ Marketplace:

- Questions and Concerns
- Ticketing Needs
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities
- Services for International Guests

**Disney PhotoPass® Service Sales Center** View and order prints from your *Disney PhotoPass* Card, or capture a special family moment in the full-service photography studio.

**Be Thoughtful and Courteous** Help us make everyone's day enjoyable by showing common courtesy to fellow Guests. Abide by all safety warnings, codes of conduct and notices. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times. The use of inline skates, skates, skateboards, bicycles, wagons, two wheel scooters or Segways™ is prohibited.



**DISNEY WILD ABOUT SAFETY® TIPS** As Timon and Pumbaa say, "Watch over your herd!"

Download the Disney Wild About Safety mobile app or visit [www.disneywildaboutsafety.com](http://www.disneywildaboutsafety.com) for more safety tips and fun games.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.



Please look for the recycling containers throughout *Disney Springs* and join us in our commitment to the environment.

**Valet Parking** is available daily. Rates 0-2 hours: \$10 • 2-3 hours: \$15 • 3+ hours: \$20

### TRANSPORTATION TIPS FOR DISNEY RESORT HOTEL GUESTS

- Direct service to *Magic Kingdom*® Park, *Epcot*®, *Disney's Hollywood Studios*® and *Disney's Animal Kingdom*® Theme Park is available from *Disney Resort* hotels.
- To get to *Disney's Typhoon Lagoon Water Park* before 2:00pm, take a Bus to any *Disney Resort* hotel and then a Bus to *Disney's Typhoon Lagoon Water Park*. After 2:00pm, take Resort Transportation to any *Disney Resort* hotel and then Resort Transportation to *Epcot*. Once at *Epcot*, take a Bus to *Disney's Typhoon Lagoon Water Park*.
- To get to *Disney's Blizzard Beach Water Park*, take Resort Transportation to any *Disney Resort* hotel, and then a Bus to the Park.
- To get to *Disney's Saratoga Springs Resort & Spa*, walk, take a Boat from The Landing Dock or take a Bus located at Marketplace.
- To get to *Disney's Old Key West Resort*, take a Boat from The Landing Dock or take a Bus located at Marketplace.
- To get to *Disney's Port Orleans Resort (French Quarter and Riverside)*, take a Boat from the Marketplace Dock or take a Bus located at Marketplace.
- For all other *Disney Resort* hotels, take a Bus located at Marketplace.



# LA NOUBA

CIRQUE DU SOLEIL®

AT DISNEY SPRINGS™ WEST SIDE

VISIT [DISNEYWORLD.COM/LANOUBA](http://DISNEYWORLD.COM/LANOUBA)  
OR CALL 407.939.7328  
TICKETS AVAILABLE AT THE LA NOUBA BOX OFFICE.

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Look for the *Disney Vacation Club* icon on your map.



### Payment Options

*Walt Disney World*® Resort accepts Disney Visa® Cards, *Disney Rewards*® Redemption Card, *Disney Gift Card*, Visa®, MasterCard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.



English

## GUIDEMAP

# DISNEY SPRINGS



Download the *My Disney Experience* app from an app store or by scanning this code to access *Disney Springs*™ information (details inside). Or visit [MyDisneyExperience.com](http://MyDisneyExperience.com) on your mobile browser.

Follow @WDWToday and @DisneySprings and Tweet with us!

# THE PLACE TO BE



Welcome to *Disney Springs*™. Come savor the day as you enter this eclectic mix of unique boutiques, one-of-a-kind eateries and jaw-dropping entertainment. Our fascinating neighborhoods are filled with so much to discover, they'll pull you from one to the next.

### The Landing

A tasty waterside district absolutely overflowing with spectacular flavors.

### Marketplace

From crystal glass coaches to sportswear with a Disney flair, this is one of the most hip Disney shopping experiences around.

### West Side

Ignite your senses with the sound of applause for world-renowned shows and the tempting aroma of treats to be discovered.

And opening in Summer 2016, discover Town Center where you can stroll the day away shopping up and down the old Mediterranean-inspired Floridian streets with over 60 new retail locations. *Disney Springs* is the perfect place to connect with all the things you love, especially each other.

### SHOPPING

At *Disney Springs*™ you'll find well-known brands, unique Disney merchandise and specialty boutiques featuring apparel, jewelry, art, toys, candy and more!

### Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to your *Disney Resort* hotel or directly to your home. See a *Merchandise Cast Member* for more details.

### DINING Dining Reservations

Table-Service restaurants book quickly, so please make reservations at [www.disneyworld.com/dine](http://www.disneyworld.com/dine), by calling 407-WDW-DINE (939-3463) or by visiting any Guest Relations location. *Most reservations must be canceled at least one day prior to the date of your reservation or a per person cancellation charge will be incurred (policies and charges varies by location; please confirm before finalizing your reservation).*

### Mickey Check

Be sure to look for the Mickey Check on menus throughout the *Walt Disney World*™ Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit [www.disneymickeycheck.com](http://www.disneymickeycheck.com).

For special dietary needs, please see a restaurant manager or chef.



### Don't Forget Your Times Guide!

Pick up the Times Guide to get additional information regarding shows, entertainment and operating hours!

Entertainment, outdoor shows and other Guest offerings are subject to change without notice.

Pets are not allowed at *Disney Springs*.

# My Disney Experience

The official mobile app that's the one-stop shop for your *Walt Disney World*® vacation!

Download it for FREE today.



You can also visit [MyDisneyExperience.com](http://MyDisneyExperience.com) on your mobile browser.

Wi-Fi is available in most areas.

Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parent's permission first.

\*Valid Theme Park admission and online registration required. *Disney FastPass+* attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited.

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Buy *Walt Disney World* Theme Park Tickets before you arrive



Select Your *Disney FastPass+* experiences\* in advance



Use Smart Maps to explore the fun







Walkway to Disney's Saratoga Springs Resort & Spa

Parking O, P, Q

Buses to other Hotels

Get Smart Maps when you download the FREE My Disney Experience app today!

Complimentary Wi-Fi  
Wi-Fi is available in most areas.

Taxi Station

West Side Dock

The Landing Dock

Marketplace Dock

Bridge to Disney's Saratoga Springs Resort & Spa

Buses to Disney Resort hotels

Walkway to Hotel Plaza Boulevard

Valet Parking

Parking L, M, N

ORANGE GARAGE

Valet Parking

**LEGEND**

- Symbols on Map**
- Restrooms
  - Companion Restrooms
  - Guest Relations
  - Lost and Found
  - ATMs Presented by Chase
  - Automated External Defibrillators
  - Smoking Locations

- Stroller and Wheelchair Rentals**
- Service Animal Relief Areas
- Additional Information**
- Disney Vacation Club® Information Center
  - Disney Rewards® Visa® Card Application Center
  - Disney PhotoPass® Service Sales Center
  - Entertainment

- Symbols in List**
- Attraction/Show Considerations**
- Must transfer from wheelchair/ECV
  - Must transfer to standard wheelchair
  - Assistive Listening
- Entertainment**
- Attractions**
- Shopping**
- Dining**

- Reservations recommended. Call 407-WDW-DINE (939-3463).
  - Participates in the Disney dining plans.
  - B - Breakfast L - Lunch
  - D - Dinner S - Snack
  - \$ = \$14.99 and less per adult
  - \$\$ = \$15-\$29.99 per adult
  - \$\$\$ = \$30-\$59.99 per adult
- See [www.disneydiningpricinginfo.com](http://www.disneydiningpricinginfo.com) for pricing details.

**WORLD-CLASS DINING**

**Quick-Service**

- Häagen-Dazs®** D S \$ Ice cream, shakes and sundaes.
- Wetzel's Pretzels** D S \$ Hand-rolled pretzels and hot dogs.
- FoodQuest** D L D S \$ Burgers, pizza, salads and desserts. Admission to *DisneyQuest*® Indoor Interactive Theme Park required.
- The Smokehouse** D L D \$ BBQ ribs, chicken, brisket and pork sandwiches, smoked turkey legs and hot dogs.
- The Express at Wolfgang Puck® Grand Cafe** D L D \$ Pizza, salads and sandwiches.
- Bongos Cuban Cafe™ Express** D L D \$ Quick-Service Cuban cuisine.
- Food Trucks at Exposition Park** D L D S \$ Indulge in favorite fare from Disney Parks around the world. (Offerings and schedules may vary daily.)
- STARBUCKS® at Disney Springs™ West Side** D B L D S \$ Special reserve coffees brewed to order, espresso, blended beverages, sandwiches and pastries.

- Vivoli il Gelato** D S \$ Panini sandwiches, espresso drinks and expertly crafted gelato made with fresh, seasonal ingredients.
- Tea Traders Café by Joffrey's** D S \$ Favorite teas (iced, hot or spiced) featuring custom blends, tea accessories and packaged teas.
- Erin McKenna's Bakery NYC** D S \$ The world's premier vegan gluten-free bakery.
- Cookes of Dublin** D L D \$ Fish and chips, Dublin style pies, burgers and sandwiches.
- STARBUCKS® at Disney Springs™ Marketplace** D S \$ Coffee, espresso, blended beverages, sandwiches and pastries.
- Ghirardelli® Ice Cream & Chocolate Shop** D S \$ Premium chocolate and ice cream.
- Marketplace Snacks** D S \$ Popcorn, hot dogs and ice cream.
- EARL OF SANDWICH®** D B L D \$ Gourmet sandwiches, salads, soup and desserts.
- Wolfgang Puck® Express** D B L D \$ Omelets, wood-stone pizzas, salads and sandwiches.

**Table-Service**

- Crossroads at House of Blues®** R D L D S \$ Seafood, flatbreads, burgers and sandwiches.
- Splitsville Luxury Lanes™** R D L D S \$ Sushi, burgers, sandwiches, pizza and steak, plus unique signature bowl drinks. *Live music.*
- Wolfgang Puck® Grand Cafe** R D L S D D S \$ California cuisine, sushi and pizza.
- Bongos Cuban Cafe™** R D L D S \$ Seafood, chicken, grilled steak, rice and plantains.
- PLANET HOLLYWOOD®** R D L D S \$ Burgers, chicken, fish, cheesesteak sandwiches and pasta.
- Early 2016 STK Orlando®** L D S \$ Reimagined classic American cuisine including USDA Prime steaks, seafood, salads and signature cocktails.
- Paradiso 37, Taste of the Americas** R D L D S \$ North, Central and South American favorites, steaks, seafood and tequila bar.
- Morimoto Asia™** R D L S \$ Japanese, pan-Asian, dim sum and sushi.

- Raglan Road™ Irish Pub and Restaurant** R D L D S \$ Shepherds pie, lamb, seafood, pork and stew. *Live music.*
- The BOATHOUSE®: Great Food, Waterfront Dining, Dream Boats™** R D L D S \$ Raw bar, seafood, steaks and chops.
- Portobello Country Italian Trattoria** R D L D S \$ House-cured meats, pasta, fish and cheeses.
- Fulton's Crab House** R D L S D S \$ Seafood, crab, lobster and steak.
- T-REX™** R D L D S \$ Burgers, steak, ribs, chicken and sandwiches.
- Rainforest Cafe®** R D L D S \$ Burgers, seafood, steak, chicken and salads.

**UNIQUE ENTERTAINMENT**

- La Nouba™ by Cirque du Soleil®** Be mesmerized by this extraordinary avant-garde spectacle at 6:00pm and 9:00pm, Tuesday-Saturday. Visit the box office or call 407-934-BLUE (2583).
- DisneyQuest® Indoor Interactive Theme Park** Discover five floors of fun including virtual landscapes, 3-D encounters and classic and new video games.

- House of Blues® Music Hall** See live concerts with world-famous musicians and the best new acts. Visit the box office or call 407-934-BLUE (2583).
- Splitsville Luxury Lanes™** Enjoy an upscale new spin on a classic American pastime at this modern take on a bowling alley.
- AMC® Disney Springs™ 24** Catch current box office flicks at this state-of-the-art cinema.

- AMC® Disney Springs™ 24 Dine-In Theatres** Catch current box office flicks at this state-of-the-art cinema with Fork & Screen® dining.
- Characters In Flight** Operated by Aerophile Soar up to 400 feet in a tethered balloon for a 360-degree view of the *Walt Disney World*® Resort.
- Waterside Stage** Enjoy live performances throughout the day.

- Marketplace Train Express** Let little tikes have a blast on this choo choo train.
  - Marketplace Carousel** Ride this handcrafted carousel with 19 horses and two carriages.
- Some offerings require a fee. See Times Guide for additional information.*

**SERIOUS SHOPPING**

- Cirque du Soleil® Boutique** Cirque du Soleil-themed keepsakes.
- DisneyQuest® Emporium** *DisneyQuest* merchandise, themed apparel and more.
- House of Blues® Company Store** House of Blues merchandise, music-themed apparel and authentic folk art.
- Fit2Run** Premier footwear, apparel, GPS, performance sunglasses and more.
- Curl® by Sammy Duvall** High-end surf shop with trendy surfwear, clothing and accessories.
- Pop Gallery** Limited-edition sculptures and paintings, signed artwork and high-end gift items.
- Bongos Cuban Cafe™ Souvenir and Gift Shop** Latin-inspired clothing, music and more.
- Something Silver®** Jewelry and more.
- Sosa Family Cigars** Hand-rolled cigars, imported cigars and domestic cigarettes.

- United World Soccer** Team jerseys, sports gear, cleats and accessories.
- Sunglass Icon®** Sunglasses and sunglass accessories.
- Disney's Candy Cauldron** A variety of scrumptious sweets made in a show kitchen.
- Super Hero Headquarters** Super hero must-haves including apparel, collectibles and action figures.
- D Street** Cutting-edge apparel, pop culture novelties and *Vinylmation* Figures.
- Orlando Harley-Davidson®** Harley T-shirts, gifts and collectibles.
- NEW! Retail Locations Now Open**
- The Art of Shaving** High-end grooming essentials for the modern man.
- SANUK** Creatively inspired footwear designed with yoga mats and other non-traditional materials.
- Sound Lion** Headphones, ear buds, speakers, wireless music players and more.
- APEX by Sunglass Hut** The latest in sport and activewear sunglasses.

- Chapel Hats** Hats and headwear that provide the finishing touch.
- Havaianas** A wide selection of rubber-soled flip-flops and footwear with the option to build your own.
- Erwin Pearl** Enamel, precious and semi-precious fashion jewelry marked by style, creativity and outstanding quality.
- Shop for Ireland** Authentic Irish collectibles, clothing and more.
- Dino-Store** Dinosaur-themed educational displays and merchandise.
- Build-A-Dino® by Build-A-Bear Workshop®** Create, clothe and accessorize your very own one-of-a-kind dino!
- The LEGO® Store** Every LEGO® toy imaginable!
- Bibbidi Bobbidi Boutique** Transform into a Disney Princess or a Valiant Knight. Ages 3-12. Call 407-939-7895 to make an appointment.
- World of Disney®** The world's largest Disney Character store with apparel, collectibles, pins and more!

- Basin** Natural bath and facial products.
- Arribas Brothers** Crystal, collectibles, jewelry, engravings and artist demonstrations.
- Ghirardelli® Ice Cream & Chocolate Shop** A variety of chocolate creations to take home and savor.
- Marketplace Co-Op** A testing space for new Disney retail concepts featuring six unique boutiques.
- Tren-D** Disney couture handbags, fashions and accessories.
- Once Upon a Toy** The largest assortment of toys and games at the *Walt Disney World* Resort.
- Mickey's Pantry** Spices, teas and an assortment of Disney home and kitchen products.
- The Spice & Tea Exchange®** High-quality spices, herbs, teas and accessories.
- Disney's Pin Traders** The largest pin trading location at the *Walt Disney World* Resort.

- Marketplace Fun Finds** Disney Character merchandise including infant and preschool items.
- LittleMissMatched™** Fun and colorful socks, accessories, apparel and more.
- Goofy's Candy Co.** Candy, cookies, cupcakes and slushes.
- Disney's Days of Christmas** Christmas ornaments, figurines, stockings and personalized gifts. 365 days a year!
- Rainforest Cafe® Retail Village** Jungle-themed clothing and collectibles.
- The Art of Disney** Disney paintings, prints, sketches and figurines.
- Disney's Wonderful World of Memories** Personalized embroidery on Ear Hats; photo albums, frames and more.
- Disney Design-a-Tee** Presented by Hanes® Design, customize and personalize your own T-shirt.