

TIPS & INFORMATION

GUEST RELATIONS

Please visit Guest Relations located inside the Park entrance for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para visitantes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。

PARK RULES

To provide a comfortable, safe, and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or www.disneyworld.com/parkrules.



DISNEY WILD ABOUT SAFETY® TIPS

As Timon and Pumbaa would say, "Don't wait too late to hydrate!" Download the Disney Wild About Safety mobile app or visit www.disneywildaboutsafety.com for more safety tips and fun games.



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

LEAVING THE PARK? All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to **Disney's Hollywood Studios® parking lot**, take a Parking Tram located outside the front of the Park.
- To get to **Magic Kingdom® Park** or **Disney's Animal Kingdom® Theme Park**, take a Bus located outside the front of the Park.
- To get to **Epcot®**, take a Bus or a Friendship Boat located outside the front of the Park.
- To get to the **Downtown Disney® Area**, take Resort Transportation to any *Disney Resort* hotel, and then another Bus to the *Downtown Disney Area*.
- To get to **Disney's Typhoon Lagoon Water Park** before 2:00pm, take Resort Transportation to any *Disney Resort* hotel, and then a Bus to the *Downtown Disney Area* and *Disney's Typhoon Lagoon Water Park*. After 2:00pm, take a Bus to *Epcot*, then take a Bus to *Disney's Typhoon Lagoon Water Park*.
- To get to **Disney's Blizzard Beach Water Park**, take Resort Transportation to any *Disney Resort* hotel and then a Bus to the Park.
- To get to **Disney's Yacht & Beach Club Resorts, Disney's Boardwalk Inn and Villas** or the **Walt Disney World Swan and Dolphin Hotels**, walk or take a Friendship Boat located outside the front of the Park.
- To get to all other **Disney Resort hotels**, take a Bus located outside the front of the Park.



Get all your photos from a galaxy far, far away to infinity and beyond

Disney PhotoPass® Service lets you capture your vacation memories in great photos – and get everyone in the shot! When you purchase Memory Maker you get unlimited digital downloads of all your memories, including select attraction photos and video, plus extras like Animated Magic Shots. All for one price!

Purchase Memory Maker today at Cover Story on Hollywood Boulevard (across from Mickey's of Hollywood).

©Disney © LucasFilm Ltd. ©Disney/Pixar
Memory Maker includes photos taken during the Memory Maker window and linked to the Memory Maker guest's Disney account.
A Magic Band is required to receive certain attraction photos and other digital content. Photos and other digital content will expire pursuant to the expiration policy at <http://mydisneyphotopass.disney.go.com/help-and-support>.
Valid theme park admission required for certain photo locations. Memory Maker is subject to Memory Maker terms and, if applicable, Family & Friends terms at <http://disneyworld.disney.go.com/media/park-experience-terms-and-conditions.html>. Not responsible for missing, lost or damaged photos.

DISCOVER VACATIONS YOU NEVER OUTGROW.

Disney Vacation Club®

Look for the *Disney Vacation Club* icon on your map.

Payment Options

Walt Disney World® Resort accepts Disney Visa® Cards, *Disney Rewards®* Redemption Card, Disney Gift Card, Visa®, MasterCard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.



English

GUIDEMAP

Disney's **HOLLYWOOD STUDIOS**

FROZEN
SUMMER FUN

LIVE! AT Disney's HOLLYWOOD STUDIOS®



Show the world your Disney Side

#DISNEYSIDE

WHERE ACTION TAKES CENTER STAGE



FOR THE FIRST TIME IN FOREVER: A "FROZEN" SING-ALONG CELEBRATION FP+

Join Anna, Elsa and the newly-appointed royal historians of Arendelle to enjoy For the First Time in Forever: A "Frozen" Musical Celebration. Laugh and sing along while enjoying this humorous and heart-warming retelling of the kingdom's history! *See Times Guide.*



FANTASMIC! FP+

Discover the power of dreams in this nighttime musical with stunning pyrotechnics and water projections. *See Times Guide. Guests sitting in the first few rows may get wet during the performance.*



SHOPPING

At *Disney's Hollywood Studios*®, you can explore specialty shops that are filled with the magic of movies, music and more. Commemorate your day as a star with keepsakes from Tower Hotel Gifts, authentic movie memorabilia or souvenirs from a galaxy far, far away.

Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to Oscar's Super Service near the Park entrance and pick them up as you exit the Park. Please allow three hours for delivery. If you prefer, have your purchases delivered directly to your *Disney Resort* hotel. *See a Merchandise Cast Member for more details.*

DINING

Dining Reservations

Table-Service restaurants book quickly, so please make reservations at www.disneyworld.com/dine, by calling 407-WDW-DINE (939-3463), or by visiting any Guest Relations location. *Reservations must be canceled at least one day prior or a per person cancellation charge may be incurred (charge varies by location).*

Mickey Check

Look for the Mickey Check on menus throughout the *Walt Disney World®* Resort for kids' meals and other items that meet Disney Nutrition Guidelines. *For more information, please visit www.disnemickeycheck.com.*

For special dietary needs, please see a restaurant manager or chef.

Don't Forget Your Times Guide!

Pick up the weekly Times Guide to get additional information regarding shows, entertainment, operating hours and even character appearances!

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically.

Select, Reserve, Go, Repeat!

Save time with **DisneyFastPass+**

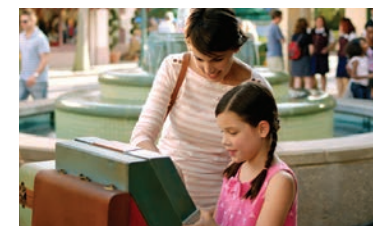
With *Disney FastPass+®* service, you can reserve access to some must-do fun and even make changes on the go with the *My Disney Experience* app**.



Select up to three *Disney FastPass+* experiences in one Theme Park per day.



Head to your chosen *FastPass+* experience entrances with your *MagicBand* or card during your designated arrival windows.



Visit a *FastPass+* kiosk after you redeem your initial selections to reserve additional experiences.

To get started, download the *My Disney Experience* app for free or look for this icon on the map and go! **FP+**

You can also visit MyDisneyExperience.com on your mobile browser. Wi-Fi is available in most areas.

*Valid Theme Park admission and online registration required. *Disney FastPass+* attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited. **Availability subject to handset limitations and features may vary by handset or service provider. Message, data and roaming rates may apply. Coverage not available everywhere. If you're under 18, get your parent's permission first.



*** "FROZEN" SUMMER FUN OFFERINGS ***

ENTERTAINMENT

- "Frozen" Royal Welcome
- For the First Time in Forever: A "Frozen" Sing-Along Celebration
- Olaf's Summer Cool Down
- "Coolest Summer Ever" Dance Party
- "Frozen" Fireworks Spectacular

PHOTO OPPORTUNITIES

- Near Park entrance by the "Frozen" sculpture
- Near Echo Lake

Special Merchandise offerings available.
See Times Guide for Show Times and additional information.

***** "FROZEN" ROYAL WELCOME**
Welcome Anna, Elsa, Kristoff and Olaf as they make their way down Hollywood Boulevard.

#FROZENSUMMER

HOLLYWOOD BOULEVARD

- 1 **The Great Movie Ride® Presented by Turner Classic Movies FP+!** Journey into some of Hollywood's most famous films. 22 minutes.
- 2 **The Trolley Car Café S \$** Starbucks® Espresso, Artisan breakfast sandwiches and house-made Disney pastries.
- 3 **The Hollywood Brown Derby LD \$\$\$** The famous Brown Derby Cobb salad, steak, seafood, chicken and desserts.
 - **The Hollywood Brown Derby Lounge LD \$** Beer, wine, specialty cocktails and small bites.
- 4 **Oscar's Super Service** Package Pickup.
- 5 **Mickey's of Hollywood** Disney Character gifts and Park souvenirs.
- 6 **Adrian & Edith's Head to Toe** Embroidery personalization on hats and towels.
- 7 **Keystone Clothiers** Men's and women's fashion and accessories.

STREETS OF AMERICA

- 14 **Min and Bill's Dockside Diner LD \$** Turkey legs and more.
- 15 **Oasis Canteen S \$** Funnel cakes and soft-serve ice cream.
- 16 **Backlot Express Hosted by Coca-Cola® LD \$** Angus burgers, salads, sandwiches and chicken breast nuggets.
- 17 **Tatooine Traders Star Wars™-inspired toys and apparel, plus personalized build-your-own Droids.**
- 18 **Muppet★Vision 3D FP+!** Experience the magic of the Muppets in this 3-D extravaganza. 25 minutes. ©The Muppets Studio, LLC.
- 19 **Lights, Motors, Action!® Extreme Stunt Show® FP+!** Watch film professionals as they perform high-octane stunts and reveal special effects secrets. 38 minutes. See Times Guide.
- 20 **Honey, I Shrank the Kids Movie Set Adventure** Climb, crawl and explore a bug-sized world at this interactive play area.

ECHO LAKE

- 8 **For the First Time in Forever: A "Frozen" Sing-Along Celebration FP+!** Join Anna, Elsa and the newly-appointed royal historians of Arendelle. 30 minutes.
- 9 **Indiana Jones™ Epic Stunt Spectacular! FP+!** Cheer on Indy and Marion as they perform amazing stunts and demonstrate movie-making magic. 30 minutes. See Times Guide. ©Disney/Lucasfilm Ltd.
- 10 **Star Tours®—The Adventures Continue FP+!** Feel the power of the Force during a 3-D, motion-simulated space flight. ©2015 Lucasfilm Ltd. & TM. ©Disney/Lucasfilm Ltd.
- 11 **Hollywood & Vine D \$\$\$** Casual family buffet. American cuisine. Breakfast hosted by Kellogg's®.
 - **Disney Junior Play 'n Dine B \$\$\$ L \$\$\$** Character buffet with some of your Disney Junior pals. American cuisine.
- 12 **Tune-In Lounge \$** Full bar with beer, beverages and specialty cocktails.
- 13 **50's Prime Time Café Hosted by Coca-Cola® LD \$\$** Pot roast, meatloaf and fried chicken.

COMMISSARY LANE

- 21 **High Octane Refreshments \$** Full bar with beer, beverages and specialty cocktails.
- 22 **Studio Catering Co. LD \$** Sandwiches, wraps and salads.
- 23 **Mama Melrose's Ristorante Italiano LD \$\$** Brick-oven pizza, pasta, chicken, seafood and steak.
- 24 **Pizza Planet LD \$** Pizza, salads, meatball subs and beer.
- 25 **The Writer's Stop** Gourmet coffee, muffins, pastries and more.
- 26 **Sci-Fi Dine-In Theater Restaurant LD \$\$** Angus burgers, sandwiches, seafood, pasta, steaks and chicken.
- 27 **ABC Commissary LD \$** Angus burgers, steak, fish entrée, fried seafood platters, chicken sandwiches and salads.

PIXAR PLACE

- 28 **Toy Story Midway Mania!® FP+!** Ride this midway-style, 4-D shootin' game starring your favorite "Toy Story" characters. Toy Story Midway Mania! is inspired by Disney•Pixar's "Toy Story" films.
- 29 **Hey Howdy Hey Take Away S \$** Hot dogs and frozen carbonated beverages.

MICKEY AVENUE

- 30 **Walt Disney: One Man's Dream RC!** Walk through a multimedia gallery exhibit, and see a film that brings the story of Walt Disney to life. 15 minutes.

ANIMATION COURTYARD

- 31 **Voyage of The Little Mermaid FP+!** Celebrate the highlights of "The Little Mermaid" in this live show. 15 minutes.
- 32 **The Magic of Disney Animation RC!** See how Disney animators bring your favorite characters to life, learn to draw one yourself and perhaps meet one in person, too! 15 minutes.
- 33 **Disney Junior—Live on Stage! FP+!** Sing, dance and play with Disney Junior pals in this family-friendly stage show. 24 minutes. ©The Baby Einstein Company, LLC.
- 34 **Animation Gallery** Collectibles, including hand painted animation cels, sculptures, sketches, framed artwork and prints.

SUNSET BOULEVARD

- 35 **Beauty and the Beast—Live on Stage FP+!** Experience the romantic fairy tale of the Beast in this lavish Broadway-style musical! 30 minutes. See Times Guide.

- 36 **Rock 'n' Roller Coaster® Starring Aerosmith Presented by Hanes® FP+!** Blast off in a stretch limousine through the freeways of Los Angeles to the rockin' tunes of Aerosmith. 48"/122 cm.
- 37 **The Twilight Zone Tower of Terror™ FP+!** Take a thrilling ride into the Twilight Zone aboard a haunted elevator. The Twilight Zone® is a registered trademark of CBS, Inc. and used with permission pursuant to a license from CBS, Inc. ©Disney/CBS, Inc. 40"/102 cm.
- 38 **Fantasmic! FP+!** Watch the power of dreams blaze before you in this musical show with stunning pyrotechnics and water projections. 30 minutes. See Times Guide.
- 39 **Starring Rolls Cafe BL \$** Pastries, sandwiches, sushi and coffee.

Sunset Ranch Market

- 40 **Toluca Legs Turkey Co. LD \$** Smoked turkey legs.
- 41 **Anaheim Produce Hosted by Ocean Spray® Craisins® brand S \$** Fresh fruit, pretzels, frozen lemonade and margaritas.
- 42 **Rosie's All-American Café LD \$** Angus burgers, vegetarian burgers and chicken breast nuggets.
- 43 **Catalina Eddie's LD \$** Caesar salads, pizzas and deli sandwiches.
- 44 **Fairfax Fare LD \$** House-smoked chicken and ribs, turkey legs, hot dogs and salads.
- 45 **Hollywood Scoops S \$** Sundaes and hand-dipped ice cream cones.
- 46 **Sweet Spells** Handmade sweet treats like caramel apples, crispy treats, and cookies.

LEGEND

<p>SYMBOLS ON MAP</p> <p>Amenities</p> <ul style="list-style-type: none"> Restrooms Accessible Restrooms Companion Restrooms First Aid® Presented by Florida Hospital EpiPen® (epinephrine) Auto-Injector Guest Relations ATMs Presented by Chase Automated External Defibrillators Smoking Locations Baby Care Center Stroller and Wheelchair Rentals 	<p>Locker Rentals</p> <p>Service Animal Relief Areas</p> <p>Disney PhotoPass® Photographers</p> <p>Memory Maker Sales Center</p> <p>Nikon® Picture Spot</p> <p>Park Information</p> <ul style="list-style-type: none"> Character Greetings Disney Vacation Club® Information Center MyMagic+ service center FastPass+ kiosks available in English, Spanish and Portuguese. <p><small>*Emergency services available by calling 911.</small></p>	<p>SYMBOLS IN LIST</p> <p>Attraction/Show Considerations</p> <ul style="list-style-type: none"> FP+ FastPass+ experience Single Rider Queue Physical Considerations Minimum Height Requirement May be frightening for children May remain in wheelchair/ECV Must transfer from wheelchair/ECV Must transfer to standard wheelchair Must transfer to standard wheelchair, and then to ride vehicle Reflective Captioning Sign Language (available Sundays and Wednesdays) Automated External Defibrillators 	<p>Devices Available at Guest Relations</p> <ul style="list-style-type: none"> Assistive Listening Handheld Captioning Video Captioning Audio Description <p>Shopping</p> <p>Dining</p> <p>All dining locations listed accept the Disney Dining plans. Reservations recommended. Call 407-WDW-DINE (939-3463). B - Breakfast L - Lunch D - Dinner S - Snack \$ = \$14.99 and less per adult \$\$ = \$15-\$29.99 per adult \$\$\$ = \$30-\$59.99 per adult See www.disneydiningpricinginfo.com for pricing details.</p>
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Special Considerations for Attractions

SAFETY: Please abide by all safety warnings and notices.

- Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.
- For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

Physical considerations on designated attractions:

WARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.