# TIPS & INFORMATION

#### GUEST RELATIONS •••

Please visit Guest Relations located inside the Park entrance for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found Services for Guests with



Services for International Guests are available at Guest Relations. Los Servicios para huéspedes

internacionales están disponibles en la oficina de Guest Relations. Des services pour les visiteurs

internationaux sont disponibles au

disponíveis no Guest Relations.

Guest Relations. Serviços para visitantes internacionais estão

Dienste für internationale Gäste sind bei der Gästebetreuung erhältlich.

ゲストリレーションにて世界各国から のゲストの皆様向けのサービスをご案 内しております。

# SHOPPING •••

At Disney's Hollywood Studios<sup>®</sup>, you can explore specialty shops that are filled with the magic of movies, music and more. Commemorate your day as a star with keepsakes from Tower Hotel Gifts, authentic movie memorabilia or souvenirs from a galaxy far, far away. 

#### Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to Oscar's Super Service near the Park entrance and pick them up as you exit the Park. Please allow three hours for delivery. If you prefer, have your purchases delivered directly to your Walt Disney World® Resort hotel. See a Merchandise Cast Member for more details.

## DINING •••

#### Dining Reservations

Table-Service restaurants book quickly. so please make reservations at www.disnevworld.com/dine.bv calling 407-WDW-DINE (939-3463). or by visiting any Guest Relations location. Reservations must be cancelled at least one day prior or a per person cancellation charge may be incurred (charge varies by location).

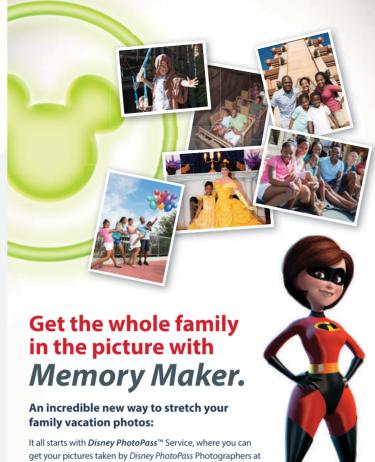
#### Mickey Check

Look for the Mickey Check on menus throughout the Walt Disney World Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit www.disnevmickevcheck.com.

For special dietary needs, please see a restaurant manager or chef.

**LEAVING THE PARK?** All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to **Disney's Hollywood Studios** parking lot, take a Parking Tram
- To get to Magic Kingdom® Park or Disney's Animal Kingdom® Theme Park, take a Bus located outside the front of the Park.
- To get to **Epcot®**, take a Bus or a FriendShip Boat located outside the front of
- To get to Disney's Yacht & Beach Club Resorts, Disney's Boardwalk Inn and Villas or the Walt Disney World Swan and Dolphin Hotels, take a FriendShip Boat located outside the front of the Park
- To get to all other **Walt Disney World Resort hotels**, take a Bus located outside the front of the Park.
- To get to the **Downtown Disney® Area**, take a Bus to any Walt Disney World Resort hotel, and then another Bus to the Downtown Disney Area.
- To get to **Disney's Typhoon Lagoon Water Park**, take a Bus to any Walt Disney World Resort hotel, and then another Bus to the Downtown Disney Area. After 2:00pm, take a Bus to Epcot, then take a Bus to Disney's Typhoon Lagoon Water Park.
- To get to **Disney's Blizzard Beach Water Park**, take a Bus to any Walt Disney World Resort hotel, and then another Bus to the Park.



hundreds of locations throughout Walt Disney World® Resort.

Then, when you purchase *Memory Maker*, you can get unlimited digital photos to view, share and download through your My Disney Experience account!

Purchase Memory Maker today at **Cover Story on Hollywood Boulevard** (across from Mickey's of Hollywood).

Memory Maker includes photos taken during the Memory Maker window and linked to the Memory Maker Guest's Disney account. Photos will expire pursuant to the expiration policy at mydisneyphotopass.disney.go.com/help-and-support. If Memory Maker is added to your Magic Your Ways Package or purchased at the advance purchase price, any photos taken within three days from the date Memory Maker is purchased will not be included and must be purchased separately. Valid and Conditions. Not responsible for missing, lost or damaged photos. Subject to Memory Maker Terms and Condition ©Disney ©Disney/Pixar MM+-14-30783 ©2014 Lucasfilm Ltd. & TM.





Look for the Disney Vacation Club icon on your map.



# Payment Options

Walt Disney World® Resort accepts Disney's Visa® Cards, Visa®, MasterCard®, Discover®, American Express®, Diners Club®

Show the world your Disney Side ■ #DISNEYSIDE

**English** 

**GUIDEMAP** 

Download the My Disney Experience app from an app store or by scanning this code to access real-time Park information (details inside). Or visit MyDisneyExperience.com on your mobile browser.

# WHERE ACTION TAKES CENTER STAGE



## FOR THE FIRST TIME IN FOREVER: A "FROZEN" SING-ALONG CELEBRATION FP+

Join Anna, Elsa and the newly-appointed royal historians of Arendelle to enjoy For the First Time in Forever: A "Frozen" Musical Celebration. Laugh and sing along while enjoying this humorous and heart-warming retelling of the kingdom's history! See Times Guide.



#### FANTASMIC!

Discover the power of dreams in this nighttime musical with stunning pyrotechnics and water projections. See Times Guide. Guests sitting in the first few rows may get wet during the

#### Don't Forget Your Times Guide!

Pick up the weekly Times Guide to get additional information regarding shows, entertainment, operating hours and even character appearances!

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically for fireworks preparation and other entertainment offerings.

#### Be Thoughtful and Courteous

Help us make everyone's day enjoyable by showing common courtesy to fellow Guests. Abide by all safety warnings, codes of conduct and notices. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times. The use of inline skates, skates, skateboards, bicycles, two wheel scooters or Segways™ is prohibited.



#### **DISNEY WILD ABOUT SAFETY® TIPS**

As Timon and Pumbaa would say, "Don't wait too late to hydrate." Visit Guest Relations to receive your very own safety tip cards or visit www.disneywildaboutsafety.com for more safety tips and fun games.



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

> Use GPS-enabled maps to help you get to all the fun in the Parks.

Helpful Maps

# **Magic at Your Fingertips.** Introducing My Experience



#### **Attraction Info**

Get the estimated wait time for a favorite attraction or find favorite characters.

Download the My Disney Experience mobile app for FREE today!





You can also visit MyDisneyExperience.com on your mobile brow Wi-Fi is available in most areas. Some attractions and shows may have limited availability





Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parent's permission first. Valid Theme Park admission and online registration required. Disney FastPass+ attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited ple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android and Google Play are trademarks of Google, Inc. @Disne



#### HOLLY WOOD BOULEVARD

- 1 The Great Movie Ride® FP+ (1) & HC (1) Journey into some of Hollywood's most famous films 22 minutes.
- The Hollywood Brown Derby C LD \$\$ The famous Brown Derby Cobb salad, steak, seafood, chicken and desserts
  - The Hollywood Brown Derby Lounge LD \$ Beer, wine, specialty cocktails and small bites.
- 3 Oscar's Super Service Package Pickup.
- Mickey's of Hollywood Disney Character gifts and Park souvenirs
- Keystone Clothiers Men's and women's fashion and accessories.
- 6 Adrian & Edith's Head to Toe Embroidery personalization on hats, apparel, towels and engraving.

#### ECHO LAKE

- 7 Indiana Jones™ Epic Stunt Spectacular! FP+ (HC (D)) Cheer on Indy and Marion as they perform amazing stunts and demonstrate movie-making magic, 30 minutes, See Times Guide, ©Disney/Lucasfilm Ltd.
- Star Tours®—The Adventures Continue FP+ ▲ † 40"/102 cm. 🔊 🖟 🚾 Feel the power of the Force during a 3-D, motion-simulated space flight. ©2014 Lucasfilm Ltd. & TM. ©Disney/Lucasfilm Ltd.
- Hollywood & Vine D \$\$\$ Casual family buffet. American cuisine. Breakfast hosted by Kelloga's®
  - Character buffet with some of your Disney Junior pals. American cuisine.
- 10 Tune-In Lounge \$ Full bar with beer, beverages and specialty cocktails
- 11 50's Prime Time Café Hosted by Coca-Cola® B LD \$\$ Pot roast, meatloaf and fried chicken.
- 12 Min and Bill's Dockside Diner LD \$ Specialty sandwiches.
- **YI 13** Oasis Canteen **S S** Funnel cakes and soft-serve ice cream
- Backlot Express Hosted by Coca-Cola® LD \$ Angus burgers, salads, sandwiches and chicken breast nuggets.
- **15** Tatooine Traders Star Wars<sup>™</sup> inspired tovs and apparel, plus personalized build-vour-own Lightsabers and Droids.

## TREETS OF AMERICA

- 16 Muppet\*Vision 3D FP+ RC CC D Experience the magic of the Muppets in this 3-D extravaganza. 25 minutes. ©The Muppets Studio, LLC.
- 17 For the First Time in Forever: A "Frozen" Sing-Along Celebration FP+ & Join Anna, Elsa and the newly-appointed royal historians of Arendelle. 30 minutes
- 18 Lights, Motors, Action!® Extreme Stunt Show® Presented by Brawny® FP+ & Watch film professionals as they perform high-octane stunts and reveal special effects secrets. 38 minutes. See Times Guide.
- 19 Wandering Oaken's Frozen Snowground & See how Oaken and his closest cousins have been creating
- 20 Honey, I Shrunk the Kids Movie Set Adventure & Climb, crawl and explore a bug-sized world at this interactive play area
- 21 Studio Backlot Tour & HC CC P Go behind the scenes to see how special effects in movies are made. 35 minutes
- **11 22 High Octane Refreshments \$** Full bar with beer, beverages and specialty cocktails.
- 1 23 Studio Catering Co. LD \$ Sandwiches, wraps
- **Y1 24** Mama Melrose's Ristorante Italiano **© LD \$\$** Brick-oven pizza, pasta, chicken, seafood and steak.
- 1 25 Pizza Planet Arcade LD \$ Pizza, salads. meatball
- winter wonderland of "Frozen" merchandise, along with several "Frozen"-inspired food and beverage offerings.
- 1 The Writer's Stop Coffee, espresso, muffins, nastries and more

#### COMMISSARY LANE

- 1 28 Sci-Fi Dine-In Theater Restaurant D LD \$\$ Angus burgers, sandwiches, seafood, pasta, steaks and chicken.
- 1 29 ABC Commissary LD \$ Angus burgers, fried seafood platters, chicken sandwiches and salads.

#### PIXAR PLACE

- 30 Tov Story Midway Mania!® FP+ ♣ ১ CC (ame) Ride this midway-style, 4-D shootin' game starring your favorite "Toy Story" characters. Toy Story Midway Mania! is inspired by Disney Pixar's "Toy Story" films.
- 11 31 Hev Howdy Hey Take Away 5 \$ Hot dogs and frozen carbonated beverages

#### MICKEY AVENUE

- 32 The Legend of Captain Jack Sparrow (1) (a) Mr (b) An immersive adventure in the world of "Pirates of the Caribbean". Guests will remain standing throughout the experience.
- 33 Walt Disney: One Man's Dream & M HC RC D Walk through a multimedia gallery exhibit, and see a film that brings the story of Walt Disney to life. 15 minutes.

#### ANIMATION COURTYARD

- 34 Voyage of The Little Mermaid FP+ & 3 (RC) (D) Celebrate the highlights of "The Little Mermaid" in this live show. 15 minutes.
- 35 The Magic of Disney Animation & RC See how Disney animators bring your favorite characters to life, learn to draw one yourself and perhaps meet one in person, too! 15 minutes.
- 36 Disney Junior—Live on Stage! FP+ 5 HC CC (D)) Sing, dance and play with Disney Junior pals in this family-friendly stage show. 24 minutes. ©The Baby Finstein Company, LLC.
- **37** Animation Gallery Collectibles including hand painted animation cels, sculptures, Vinvlmation Figures, framed artwork and prints.

#### SUNSET BOULEVARD

38 Beauty and the Beast—Live on Stage FP+ Fig. (a) Experience the romantic fairy tale of the Beast in this lavish Broadway-style musical! 30 minutes. See Times Guide.

- 39 Rock 'n' Roller Coaster® Starring Aerosmith Presented by Hanes® FP+ [] ¶ 48"/122 cm. 🔊 🥙 🏟 Blast off in a stretch limousine through the freeways of Los Angeles to the rockin' tunes of Aerosmith
- The Twilight Zone Tower of Terror™ FP+ ▲
  † 40"/102 cm. ♣ © ♣ Take a thrilling ride into the Twilight Zone aboard a haunted elevator The Twilight Zone<sup>™</sup> is a registered trademark of CBS, Inc. and used with permission pursuant to a license from CBS, Inc. ©Disney/CBS, Inc.
- 41 Fantasmic! FP+ ! & M RC Watch the power of dreams blaze before you in this musical show with stunning pyrotechnics and water projections. 30 minutes. See Times Guide.
- **Y1 42 Starring Rolls Cafe BL \$** Pastries, sandwiches, sushi and coffee.

#### **Sunset Ranch Market**

- **11** 43 Toluca Legs Turkey Co. LD \$ Smoked turkev leas
- 44 Anaheim Produce Hosted by Ocean Spray® Craisins® brand S \$ Fresh fruit, pretzels, frozen lemonade and margaritas.
- **Y1** 45 Rosie's All-American Café LD \$ Angus burgers, vegetarian burgers and chicken breast nuggets.
- **46** Catalina Eddie's LD \$ Caesar salads, pizzas and deli sandwiches.
- **47** Fairfax Fare BLD \$ House-smoked chicken and ribs, hot dogs and salads.
- 48 Hollywood Scoops 5 \$ Sundaes and handdipped ice cream cones.
- 49 **Sweet Spells** Handmade sweet treats like caramel apples, crispy treats, cotton candy and cake pops.

#### LEGEND

#### SYMBOLS ON MAP **Amenities**

†| Restrooms

Accessible Restrooms

Companion Restrooms First Aid Presented by Florida

Guest Relations

ATMs Presented by Chase Automated External Defibrillators

Smoking Locations 8 Baby Care Center

🔏 👼 Stroller and Wheelchair Renta

Service Animal Relief Areas ₱ Disney PhotoPass™ Photographers

Locker Rentals

Memory Maker Sales Center Nikon® Picture Spot May remain in wheelchair/ECV

**Park Information** Character Greetings

Disney Vacation Club® Information Center

MyMagic+ service center • FastPass+ kiosks

#### SYMBOLS IN LIST Attraction/Show Considerations

FP+ FastPass+ experience Single Rider Queue

Physical Considerations **†** ■ Minimum Height Requirement

(a) May remain in wheelchair/ECV

Must transfer from wheelchair/ECV

Must transfer to standard wheelchair • Reservations recommended. ₩.⇒

Must transfer to standard wheelchair, and then to ride vehicle

 May be frightening for children Automated External Defibrillators

RC Reflective Captioning

Call 407-WDW-DINE (939-3463). B - Breakfast L - Lunch D - Dinner S - Snack

the Disney Dining plans.

All dining locations listed accept

**Devices Available at** 

**Guest Relations** 

Assistive Listening

CC Video Captioning

Audio Description

T Dining

HC Handheld Captioning

\$ = \$14.99 and less per adult

\$\$ = \$15-\$29.99 per adult

\$\$\$ = \$30-\$59.99 per adult See www.disneydiningpricinginfo.com for pricing details

#### **Special Considerations for Attractions** SAFETY: Please abide by all safety warnings and notices.

- Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.
- For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

### Physical considerations on designated attractions:

▲ WARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride